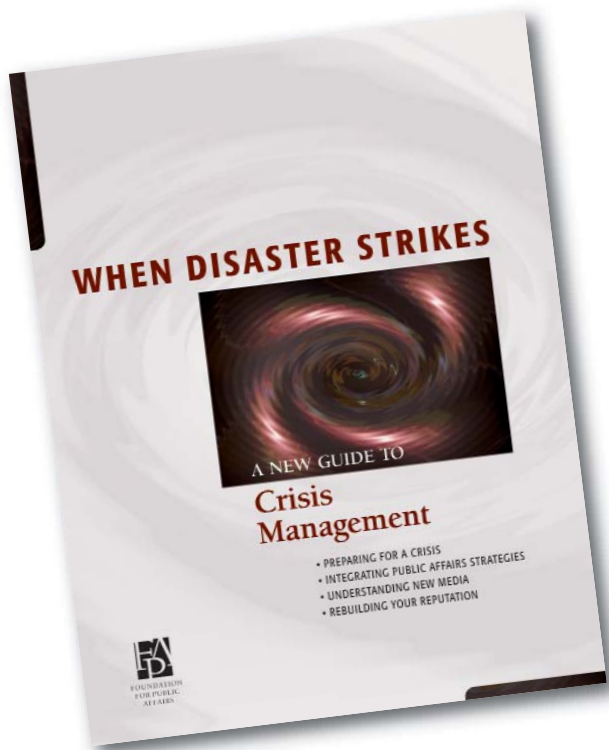


# WHEN DISASTER STRIKES

## A New Guide to Crisis Management



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