Managing Employee Activism

Jon Goldberg Reputation Architects Inc. Public Affairs Council Webinar October 23, 2024

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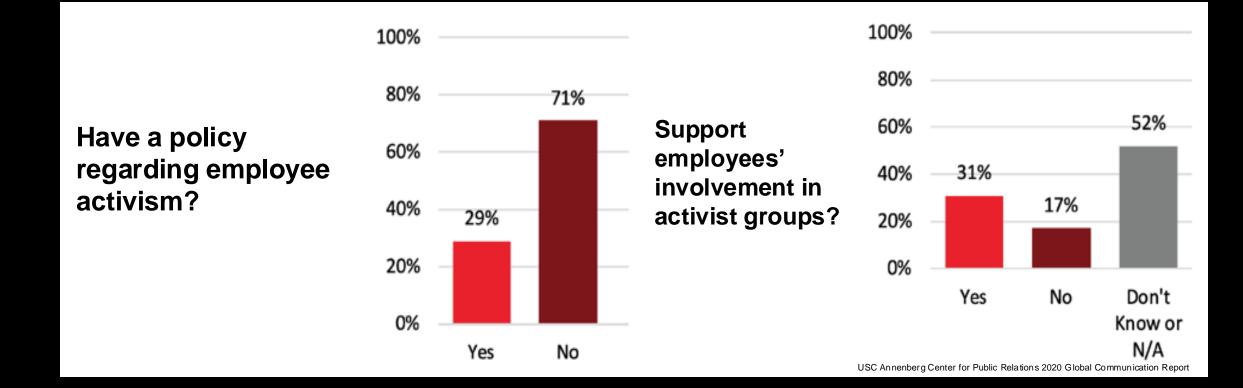
of workers believe leaders have a responsibility to acknowledge social issues even when sensitive or controversial. 86%

expect CEOs to speak out publicly about social issues. **70%**

of millennials agree that employees can have an even greater impact than the leaders who run their organizations.

> Sources: Weber Shandwick, Edelman Trust Barometer, Future of Work Report 2023

Is your organization prepared?





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According to employees...

Top 5 issues employers should speak out on

- Consumer and employee privacy and data protection (77%)
- Equal rights and pay for men and women (76%)
- Access to education and job-skills training (75%)
- Diversity, equity/fairness and inclusivity (74%)
- Access to healthcare (68%)

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Bottom 5 issues employers should speak out on

- Free and fair elections (46%)
- Voting rights and democracy (43%)
- Authoritarianism and nationalism (40%)
- Immigration, migration and refugees (38%)
- Terrorism, war and violence (38%)

Source: United Minds Employees Rising 2024

Striking the balance

- Establish clear policies.
- Anticipate and manage risks.



Big questions

- Do we have a clear purpose for taking this position?
- What do we hope to achieve, and can we achieve it?
- Are the issue and our reason for speaking out aligned with our strategy, purpose and values?
- Have we fully thought through the risks of speaking out?
- Are our motives pure?
- What are others in our industry doing?
- Will our key stakeholders support our position?



Striking the balance

- Establish clear policies.
- Anticipate and manage risks.
- Have a plan.
- Let values guide.
- Listen to employees.



Reputational damage is biggest fear

What factors most likely trigger your company or clients to respond to attacks from activist groups?

Long-term impact on reputation Potential legal liability Scope of media interest Validity of the accusation Threat to company values Concerns raised by board of directors Sentiment of the online conversation Power of the activist group Short-term impact on sales Opinions of employees 0% 10% 20% 30% 40% 50% 60% 70% 80%



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