

### Developing a Message That Resonates:

#### Converting Data to Impactful Coverage

Brian Sansoni – American Cleaning Institute

#### Founded in 1926

### ACI Background:

### Home of the Cleaning Products Industry

Located in Washington, DC

170+ member companies

#### Members include:

- Manufacturers of household, healthcare, industrial and institutional cleaning products
- Chemical producers (surfactants, fragrance, enzymes, etc.)
- Finished packaging suppliers
- Chemical distributors



### Challenge: Portrayals of Unsafe Storage

What we were seeing – unsafe storage of liquid laundry packets
Plastered all over social media





- DANGEROUS LAUNDRY DETERGENT TREND
  - How could we call out that narrative?







# Mayen Road Liquid Laundry as Décor



### Highlight, Promote Research Results

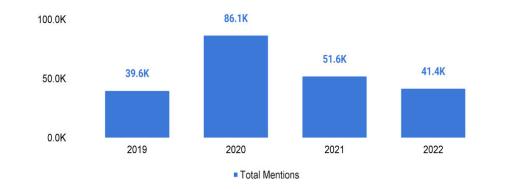


WHAT DO 800,000 SOCIAL MEDIA POSTS GET WRONG ABOUT LAUNDRY STORAGE?

#### Has the trend in Instagram evolved over the past 4 years?

Instagram's trend grew the most during 2020, experiencing a 117.5% increase year over year. COVID quarantine saw the rise of virality on **DIY Laundry Room Makeover**, **Organization and Setups**- related topics.

Despite 2022's values being close to those registered back in 2019, the trend still goes strong into providing useful guides and tips on how to organize laundry environments according to creators aesthetics. Contrary to what can be observed on Youtube, Instagram is more of a space to post the final result of the laundry room rather than a step-by-step of the process.





## Highlight, Promote Research Results

ACI Consumer Surveys

#### Do Americans put style over safety in the laundry room?



Said they believe they can enhance their laundry space by putting detergent in decorative glass jars.

Said they already do this.





#### Store cleaning products in their original containers, up and away from curious hands

More than half of Americans (52%) prioritize safety when it comes to storing cleaning products, yet more than 50% of Americans say they plan to, would consider or already store laundry products in decorative jars or clear containers





### **Coverage: Store, Not Decor**

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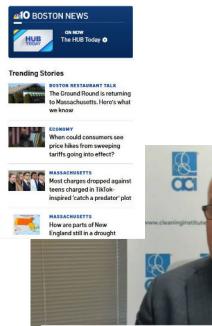
#### Think Twice Before Putting Your Laundry Pods In That Decorative Container

The American Cleaning Institute says say social media trends promoting putting laundry products in decorative storage containers put Americans, especially children, at risk for unintentional poisoning.

By Ale Zimmermann • Published May 4, 2023 • Updated on May 5, 2023 at 11:27 am



The American Cleaning Institute says say social media trends promoting putting laundry products in decorative storage containers put Americans, especially children, at risk for unintentional poisoning.









## Coverage: Store, Not Decor

Storing your laundry pods in decorative containers? Experts sound alarm on #CleanTok

Think Twice Before Putting Your Laundry Pods In That Decorative Container

'Style over safety': Viral 'cleantok' trend posing danger with household chemicals, experts say

Kickstart: Damn the influencers, use childresistant containers

American Cleaning Institute Partners with Safe Kids Worldwide to Combat Unsafe Social Media Storage Trends

The Store Not Décor challenge will educate parents and caregivers on safe storage. September 11, 2022 **Marketing** Daily

CONSUMER PACKAGED GOODS

Cleaning Institute Uses Pinterest For Campaign Fighting Trend It Helped Sustain

by Les Luchter , May 6, 2022





### Goal: Create Conversations About Cleaning

- How can we can make spring cleaning compelling?
  - We undertake annual National Cleaning Surveys
  - Measure consumer cleaning behaviors and attitudes
  - Use recognized consumer research firms
  - Highlight results while sharing spring cleaning tips, trends





## **Spring Cleaning Survey**

## Wanna be happy and healthier? Try deep cleaning and decluttering

Americans say cleaning has a positive impact on both their physical health (91%) and their mental health (84%)







## Spring Cleaning Survey

#### Avoid getting overwhelmed by focusing on one room at a time – 58% of Americans take this approach!

Clear things out, take stock of items, and make a plan







## Coverage

#### Forbes

#### 80% Of Households Are Spring Cleaning. Here's How To Make It Easier

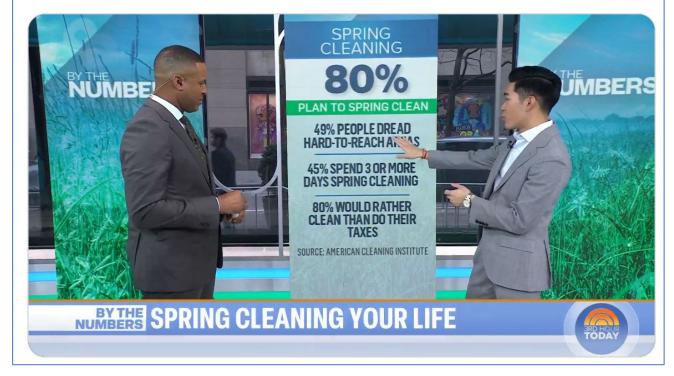




From your closet to your finances, it's time for a refresh — and @bcheungz shares the numbers and tips to Spring clean your life. 🧼 🌞

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### Coverage

LOCAL NEWS Tips for spring cleaning in 2024



#### FOR MORE INFORMATION

CleaningInstitute.org

IG: @americancleaninginstitute

#### X: @CleanInstitute

FB: American Cleaning Institute

Survey: 87% of Americans Feel Their Best When They Have a Clean Home

#### More Americans Prioritizing Spring Cleaning

#### Spring Cleaning Hacks: 5 Tips To Stay Organized



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### Takeaways: Using Data to Drive Messaging

- Determine your message track
- Map out questions, identify reputable research firm
  - Baseline questions?
  - Identify new trends?
- Maximize your spend
  - Multiple survey questions or omnibus survey?
- Know your (target) media audience
  - Beat reporters/producers





### Thank you, Public Affairs Council!

- Feel free to reach out!
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