

Stakeholder Mapping for 2026

20th November 2025 Brussels Dr. Alan Hardacre





Stakeholder Mapping is a challenge that the Profession is not meeting. It is also an area with many tools available to support.

From "Yes I meet stakeholders"

- "I write update emails (sometimes)"
- "I keep things in an excel"
- "I know these things in my head" Not captured / unable to analyze-shareprocess / unable to handover...

To Using template and technology to capture / analyze and share key insights

To thrive and grow as a function we need more data, more accountability, more measurement and better communication



Dr. Alan Hardacre

- Co-founder of Advocacy Strategy / Advocacy Academy / Lanzcape
- Passionate about professionalizing Public Affairs
- Consulting, teaching, coaching on Public Affairs
- Ex-director of Corporate Affairs @ Imperial Brands
- Over 25 years Public Affairs experience
- Author of several articles & books
- Long time Board Member of Public Affairs Council
- Visiting Professor in UK, Thailand, Switzerland, Belgium, Netherlands



How to Work How with the EU with Institutions Insti 2025-2029 A Practic **A Practical Guide** to Succe to Successful Public A **Public Affairs** in the El in the EU 'Expanded new edition with state-of-the-art advice from Brussels insiders!' adited by edited by Alan Hardacre **Alan Hardacre** with Aaron McLoughlin



Public Affairs Council Skills Trainings 2025

April 15th

Measure & Communicate the Value of your Public Affairs Work Internally

Topics: Measuring Impact, Internal Plans, Visibility, Education

September 18th

Public Affairs Strategic Planning: GOST

Topics: Structure and Framework for Public Affairs success in 2026

November 20th

Mapping & Engaging EU Stakeholders

Topics: Stakeholder Identification, Mapping, Segmentation and Engagement





Outline of the session

Topic	Duration	Lead	Detail
Introduction	15 mins	Alan	Introduction to Stakeholder Mapping
Who / How	60 mins	Alan	Who and How to Map
Mapping Metrics	45 mins	Alan	Key metrics to use when mapping stakeholders
Mapping and technology / Al	45 mins	All	What services / providers and ways to use technology and AI to support mapping
Discussion & Q&A	15 mins	All	Key Take-Aways and Q&A

Tour de Table

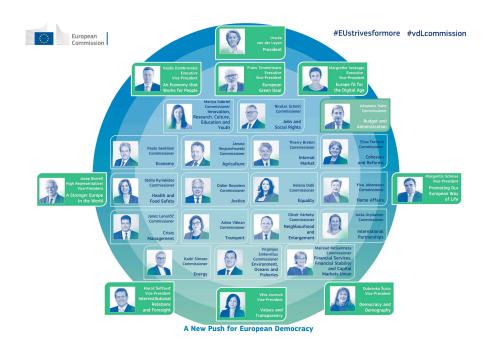
What are you expectations for the programme and today?

How do you currently do your stakeholder mapping?

What tools / templates / providers do you use to do this?



Static to Dynamic Mapping



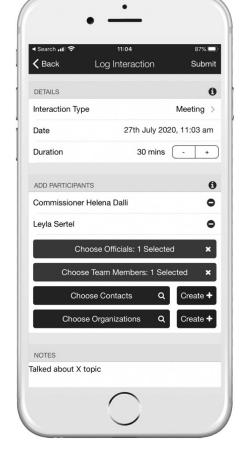




Static to Dynamic Engagement

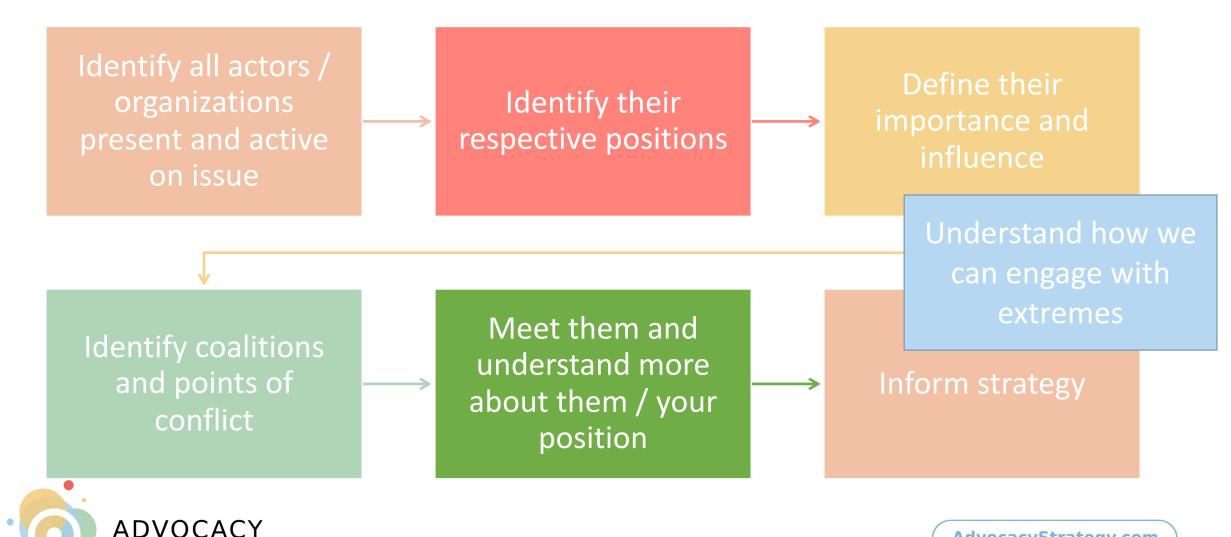
Stakeholder Analysis Template

acakemonaer rype				authoritati impact								
Group	Key Representative			Consluted	_	Outcome Accountable		Output End User	Internal/External	Priority (High/ Med/ Low)		Relationship with / Interest in project
-	-	~	v	~	-	-	-	~	7	-	-	
Development	Cheryl Lynn	*				*	*		Internal	High	Direct	Project Owner
	Michael Lee	,	,		•	*	*		internal	High	Direct	Manager





Stakeholder Mapping/Engagement



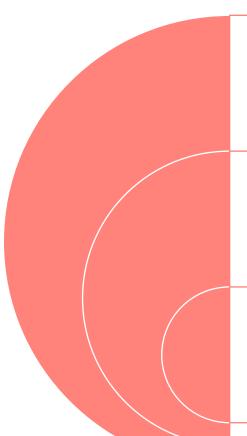
Preparations for Stakeholder Mapping

Mapping Stakeholders



Who and What to Map

Who to include in your stakeholder map?



Interest groups (stakeholders)

- Trade Unions / Consumer organizations
- Trade Federations / Professional Associations
- Company (in-house) representatives
- Consultancies & Law Firms
- Regional Representations / Religious groups / Think tanks / NGOs / Media

Political Actors

- European Commissioners & Commissioner Cabinets
- National Ministers & Senior Civil Servants
- European Parliamentarians

Technical (civil servant) actors

- Civil servants in DGs
- Secretariates
- Permanent representatives & Attaches
- National experts & political advisors
- Legal Services & Translation



Sources

Organigrams and databases of institutions

Transparency register

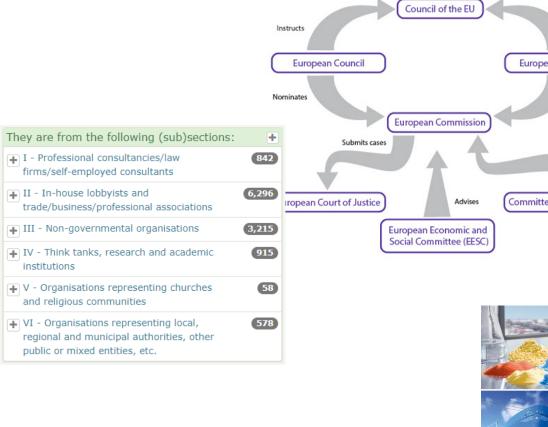
Consultation responses

Events and hearings

News, media & social media

ADVOCACY STRATEGY Ideally you build up to having 50+ stakeholders in the analysis

Sources









Online Public Information

European Commission:

- College meetings, agenda, minutes, future items
- Register delegated/implementing acts
- Consultations
- EC Press, daily news, work programmes
- DG press & media
- Commissioner & DG Twitter
- Agencies: agency agendas, minutes etc.

European Parliament:

- Legislative Observatory
- Legislative Train
- Plenary agenda
- EP Watch Live
- Parliamentary Questions
- EP Press Service
- Committees: agenda, minutes, documents, newsletter, voting records etc.
- MEP Twitter

Council:

- European Council Agenda
- Working party agenda
- COREPER, agenda, voting records
- Configurations
- Press service

European Court of Justice

- Press service
- Register of documents



Online Public Information

News & Services

- FT
- Politico.eu / .com
- Euractiv
- ChemWatch, ENDS Europe,
 Agence EUROP

Think-tanks

- European Policy Center (EPC)
- Notre Europe
- Centre for European Policy Studies (CEPS)
- Chatham House Europe

Trade Associations

Companies



Local & regional government







Jack Schickler @jackschickler · 1h

BREAKING: Sean Berrigan won't have to resign as head of @EU_Finance if @MaireadMcGMEP gets the job, @EU_Commission spokesperson says.

Convention that the two can't have same passport only applies "when you need to choose a new director general," says @MamerEric.

↑7, 12

C Bruno Waterfield Retweeted

George Parker 🕗 @GeorgeWParker · 2h

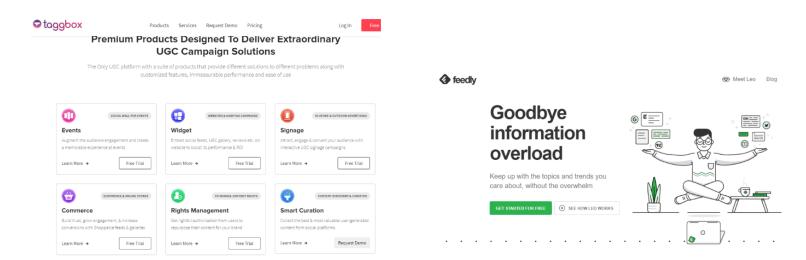
NEW - Massive ructions at heart of Govt over Brexit. Another permanent secretary quits..



Head of UK government legal department guits over Brexit Jonathan Jones said to be 'very unhappy' about decision to overwrite

Tools for Online Information

- Website monitoring for changes i.e. Wachete
- RSS feeds & news aggregator i.e. Feedly
- Social media aggregator i.e. Taggbox







Open Source Tools for Online Information

Customised Searches (site, filetypes, date etc.)

Google Cache (old webpages)

Google Groups (Usenet discussions) Google Alerts (Email add, names, keywords)

Google News & Newspapers

Keyword tool: Autocomplete data





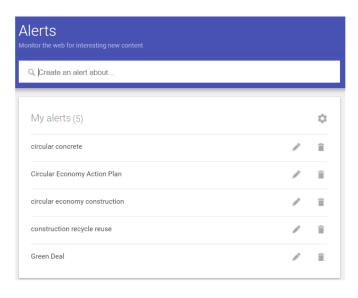
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Bartleby	Letters
Buttonwood's notebook	Leaders
Charlemagne's notebook	Briefings
Democracy in America	Special reports
Erasmus	Britain
Free exchange	Europe
Game theory	United States
Gulliver	The Americas
Kaffeeklatsch	Middle East and Africa
Prospero	Asia
The Economist Explains	China

China





Open Source Tools for Online Information

https://www.eumatrix.eu/

https://www.integritywatch.eu

https://twitter.com/explore

https://twitter.com/search-advanced?lang=en

https://tweetbeaver.com/

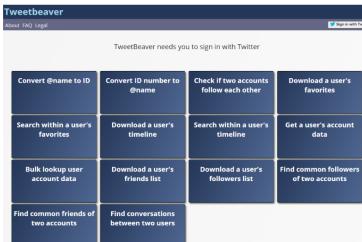
https://tweetdeck.twitter.com/

https://www.social-searcher.com/









Nore	ds
All of	these words
Exam	ple: what's happening · contains both "what's" and "happening"
This 6	exact phrase
Exam	ple: happy hour · contains the exact phrase "happy hour"
Any c	of these words
Exam	ple: cats dogs - contains either "cats" or "dogs" (or both)
None	of these words
Exam	ple: cats dogs - does not contain "cats" and does not contain "dogs"
These	hashtags
Exam	ple: #ThrowbackThursday · contains the hashtag #ThrowbackThursday

Non-public Information

EC, EP & Court of Justice:

- Attending / watching meetings
- Talking with officials

Member states:

- Talking with officials in Permanent Representations
- Talking with National Administrations & Institutions

Think tanks, Industry associations & NGOs

- Direct contact
- Attending sessions
- Breakfast briefings

Media (EU & national):

- Talking with journalists & media
- Attending briefings



Attend receptions!



Rating Stakeholders

1. Lobbyist Predictions

Lobbyist builds initial list using intuition, existing knowledge of legislative landscape.

Subjective

2. Analytics Triage

Lobbyist prioritizes, adds legislators to list using quantitative measures of activities, influence, effectiveness, and agreement.

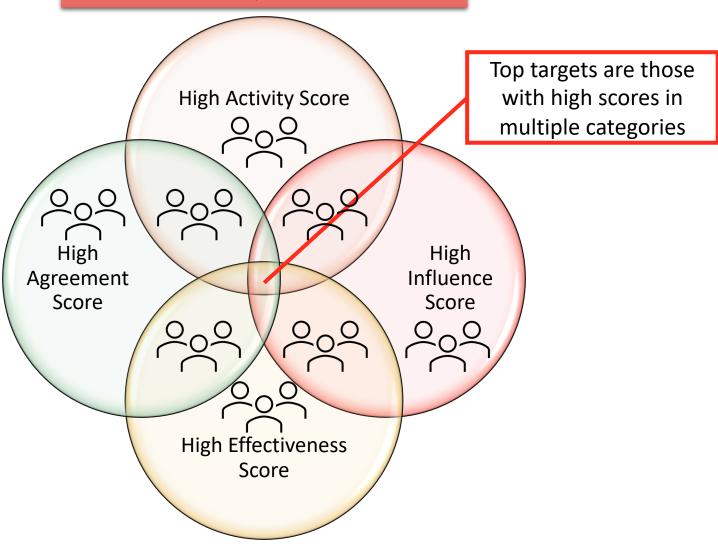
Objective

3. Lobbyist Calibration

Lobbyist reconciles analytic output against personal knowledge not quantified by software.



Software Analytics Issue Score



Information Capture – be sure to set it up right

	Importance of Stakeholder												
Influence of Stakeholder	Unknown	Little/No Importance	Moderate Importance	Significant Importance									
Unknown													
Little/No Influence													
Moderate Influence													
Significant Influence													

Stakeholder Engagement Matrix

Stakeholder	Risk	Influence	Interest		Engagement				
		Project Level	Project Level	Initiation	Planning	Execution	Control	Close	Level
Ricky Point		-	П	RESPONSIBLE	CONSULTED	CONSULTED	INFORMED	CONSULTED	000
Martin Keg	-	_d	-4	CONSULTED	RESPONSIBLE	INFORMED	INFORMED	CONSULTED	000
Zeher Ram	_		h.	CONSULTED	RESPONSIBLE	RESPONSIBLE	INFORMED	CONSULTED	000
Zucker Tag	-			CONSULTED	RESPONSIBLE	CONSULTED	INFORMED	CONSULTED	000
Suman Meher				CONSULTED	CONSULTED	ACCOUNTABLE	INFORMED	CONSULTED	000
Mohan Tashe	4	4	4	RESPONSIBLE	ACCOUNTABLE	CONSULTED	RESPONSIBLE	RESPONSIBLE	000
	-,								



Phase 2. Visual Mapping

Stakeholder Mapping



How to Visualize & Read your Map

Stakeholder Analysis Checklist

Do you have all the stakeholders?

- political levels of government (i.e. elected representatives MEPs, commissioners, ministers etc.)?
- technical levels of government (i.e. civil servants, national experts, commission officials etc.)?
- across the interest group spectrum (i.e. unions, consumers, employers, think tanks, consultancies, multinationals, business federations, etc.)?

Be confident in your assessment (or leave it blank until you are)

• For example: government databases, news & media?

Did you select the right axis for your needs (influence-agreement or other)

Did you visualize effectively?

Review the recommendations that come from the visual.



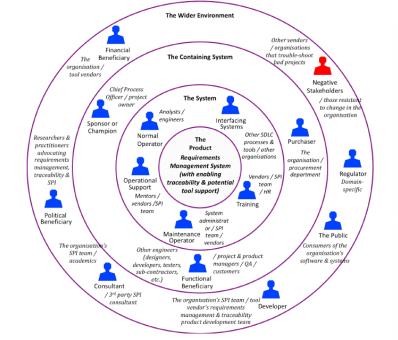
First **Key** = AXIS

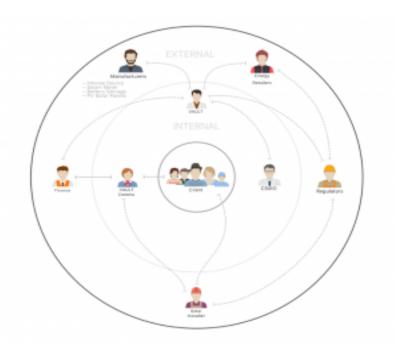
- The first thing to do is to build out templates
- The axis and scale are key
- The standard axis are (with scale 1-10): Influence (Vertical) Agreement with your position (Horizontal)
- You can deviate from this to assess alignment on issues (only 2) or influence and interest or other...



Second **Key** = Type of Map

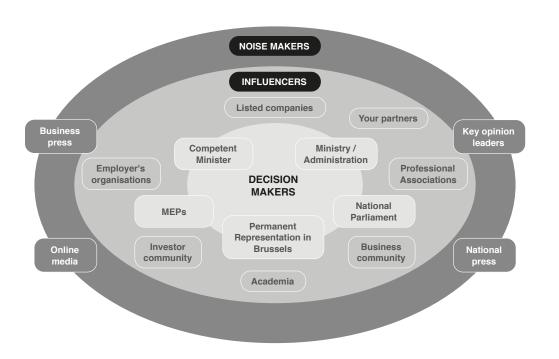
- Your map is all about the story you want to tell
- We have focused on the 'arena' map where you survey the key actors
- You can also have an 'influenced by' map of one individual or actor

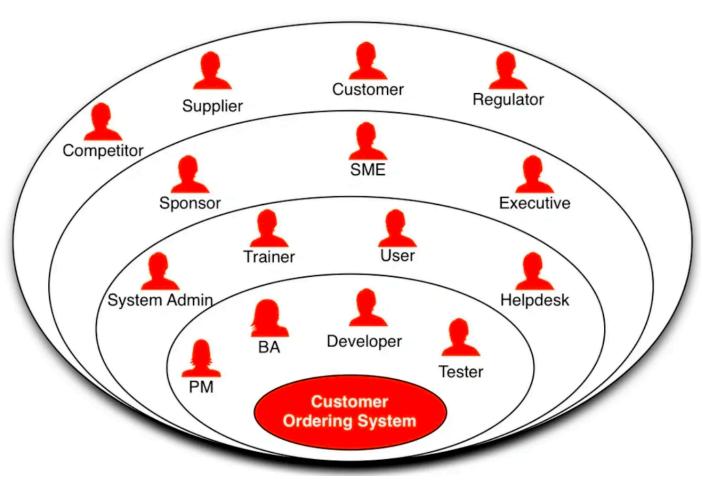






Example: Influence by map





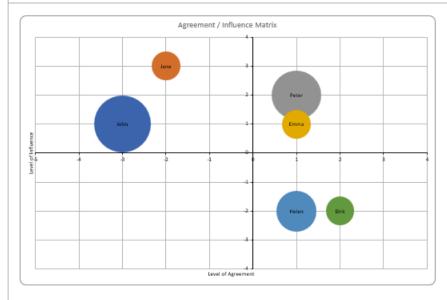


Stakeholder Mapping Tool

Stakeholder Mapping

First Name	Last Name	Institution (i.e. European Commission, European Parliament)	Sub-unit (i.e. Which unit, committee, ministry, department within the institution?)		Email	Country of origin (or respresented)				What is the stakeholder's level of urgency on the issue? (Low = 1, Medium = 2.5; High = 5)	What could the stakeholder do to contribute and/or block to the campaign?
John	Doe	European Commission	Deputy Secretary-General - Policy Coordination	322295000	<u>John,Doe@ec.europe.eu</u>	France	JohnDOc2022	-3	1	4	Withdraw proposal
Jane	Smith	European Commission	Deputy Secretary-General - Policy Coordination	322295000	<u>John,Doe@ec.europe.eu</u>	<u>Bulgaria</u>	JaneDoe2022	-2	3	1	Withdraw proposal
Peter	Blogs	Council of Ministers	Environment Attache - French PermRep	322298000	courrier.bruxelles-dfra@diplomatie.gouv.fr	Germany	JohnSmith2023	1	2	3	Support an EP / Council compromise
Emma	Money	European Parliament	ENVI Committee Rapporeur ETS	322295000	John.Doe@europarl.eu.int	<u>Spain</u>	JaneSmith400	1	1	1	Table an amendment
Helen	Penny	CEFIC	Head of Public Policy	322295000	John,Doe@ec.europe.eu	Ireland	PaulJones600	1	-2	2	Join an ad hoc coalition
Dirk	Vermeulen	World Wildlife Fund (WWF)	Director	322295000	<u>John,Doe@ec.europe.eu</u>	Germany	Paula205Jones	2	-2	1	Oppose priority 1 amendment





Instructions:

 The first step in Stakeholder Mapping is to brainstorm about who your stakeholders are. Use the template to list all stakeholders that may be affected by the project, who may exert influence or power over it in a positive or negative sense, or who show an interest in the successful or unsuccessful conduction of the project.

2) After having identified the stakeholder environment, it is essential to work out their relevance to the project. In the provided table you are asked to assess the stakeholder level of agreement towards the project and their ability to influence the project success on a scale from -3 (very negative/low) to -3 (very negative/low) to -3 (very negative/low).

The indicators used for stakeholder mapping include: agreement; influence; power; interest; urgency

 Based on your assessment, stakeholders will be automatically mapped on a corresponding matrix. The combination of stakeholder level of agreement with your position (x-axis) and

their ability to influence the project success (y-axis) determines their position in the matrix.

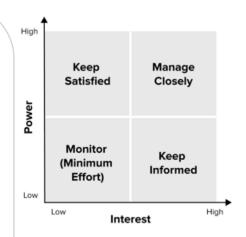
In this case the stakeholder's level of urgency on the issue is linked to the size of the bubble on a scale from 1 (very little urgency) to 5 (very high urgency).

Note: To thoroughly understand who exactly your stakeholders are and what their attitude towards a given project or topic is, it is important to include perspectives from a diverse group of people within your organization. The quality of information and the assessment may be further improved, if additionally external experts, or the respective stakeholders themselves are directly consulted. This may include the necessity to publicly disclose a preliminary project plan.

Stakeholder mapping may need to be repeated whenever the project or the environment undergoes changes which might significantly improve or threaten the project's success.

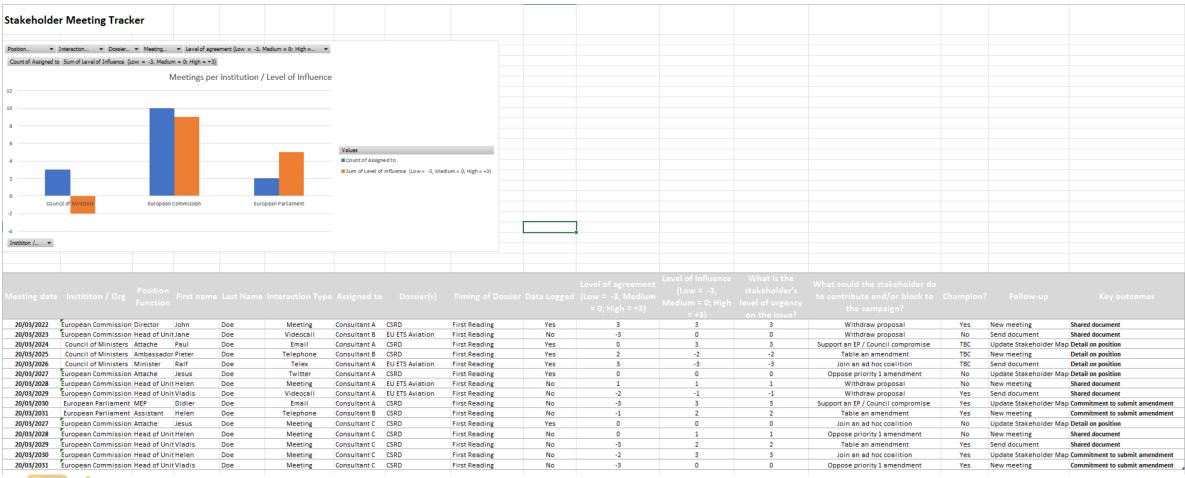
How to read this visua

Based on your assessment, your identified stakeholders were automatically mapped inside the matrix below. The combination of stakeholder level of agreement towards the project (y-axis) and their ability to influence the project success (y-axis) determines their position in the matrix. The visualization will allow you to categorize stakeholders into focus groups such as supporters, opponents, and "swing voters" (those stakeholders, which lack either a positive attitude or the necessary influence but who may be mobilized through focused strategic engagement).





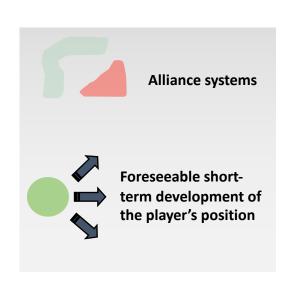
Stakeholder Tracker

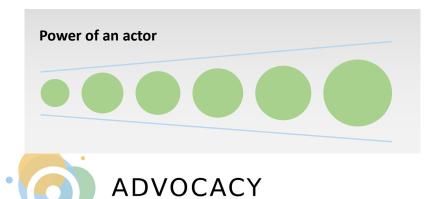


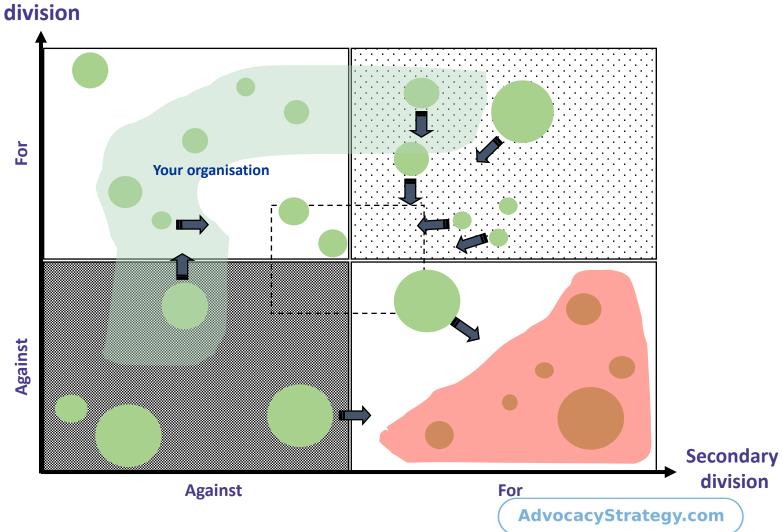


Example: Advanced Mapping

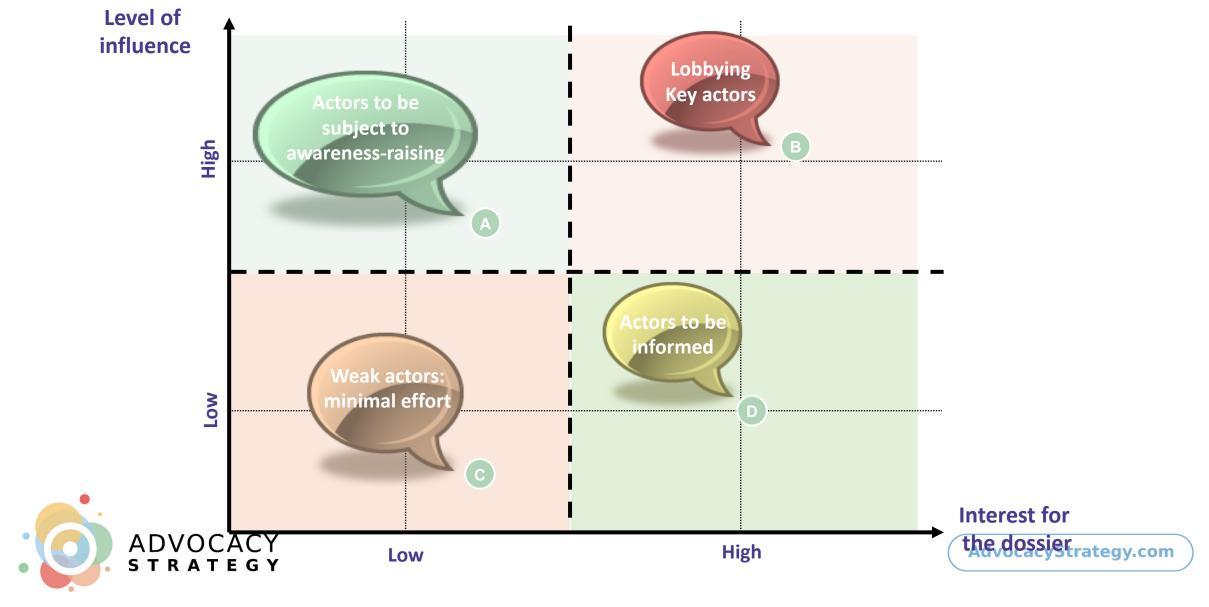
Dominant







Example: Prioritising Targets



Example: Stakeholder Map

High level of interest in issue



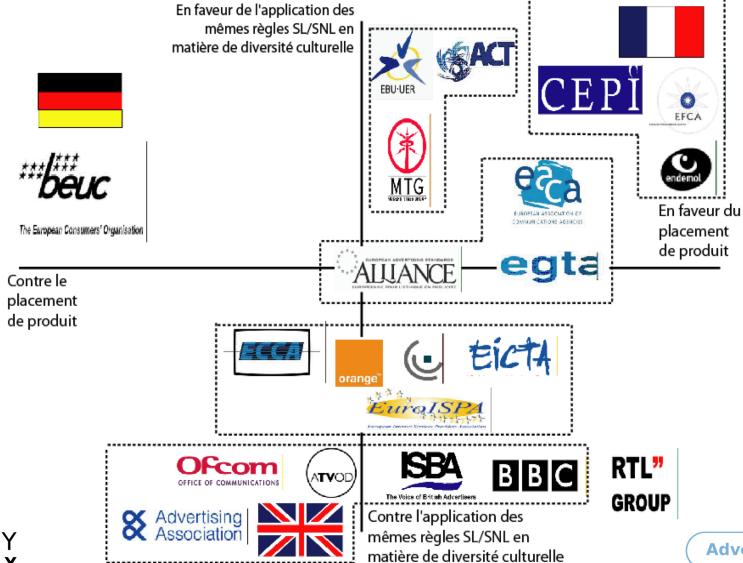
Low level of agreement with your position

ADVOCACY

AdvocacyStrategy.com

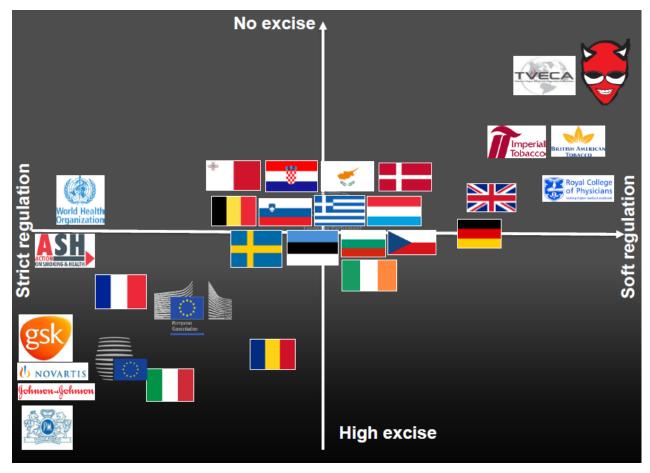
High level of

Example: Stakeholder Map





Example: Stakeholder Map





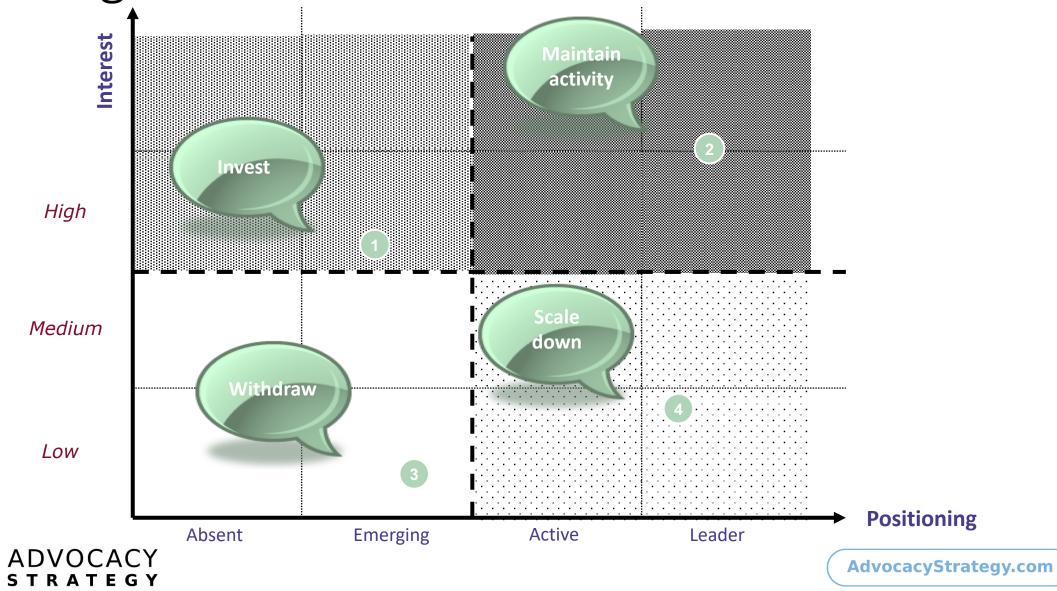


Example Stakeholder Assessment

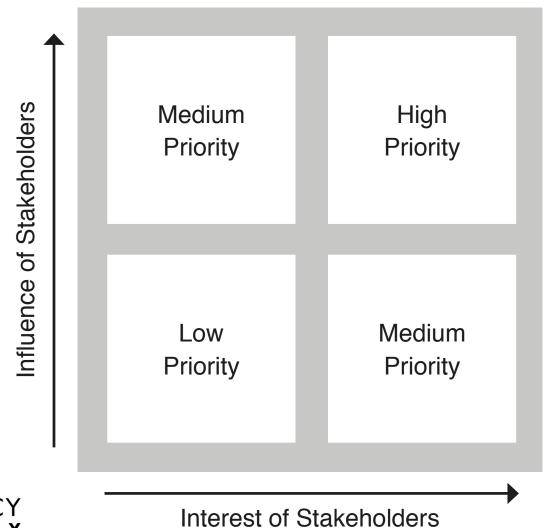
First Name	Last Name	Institution (i.e. European Commission, European Parliamen	Sub-unit (i.e. Which unit, committee, ministry, nt) department within the institution?)	Telephone	Email	Country of origin (or respresented)	Other (i.e. social media, website)			What is the stakeholder's level of urgency on the issue? (Low = 1, Medium = 2.5; High = 5)	What could the stakeholder do to contribute and/or block to the campaign?
Simona	Bonafe	EP	ENVI Rapporteur S&D	3222845595	simona.bonafe@europarl.europa.eu	<u>Italy</u>	@simonabonafe	1	6	5	
Jessica	Polfard	EP	ENVI Shadow EPP-ED	3222845514	iessica.polfiard@europarl.europa.eu	Sweden	https://twitter.com/jessicapolfjarc	5	5	4	
Karin	Karlsbro	EP	ENVI Shadow Renew	3222845385	karin.karlsbro@europarl.europa.eu	Sweden	https://twitter.com/KarinKarlsbro	4	5	4	
Patrizia	Toia	EP	ITRE Rapporteur S&D	3222845127	patrizia.toia@europarl.europa.eu	Italy	https://www.facebook.com/ToiaPatrizia	1	4	3	
Antonius	Mander	EP	IMCO Rapporteur EPP-ED	3222845412	antonius.manders@europarl.europa.eu	Netherlands	https://twitter.com/ToineMandersEF	5,5	5	4	
Virginijus	Sinkevičius	EC	Commissioner Environment	3222955511	Simonas.SATUNAS@ec.europa.eu	Lithuania	@VSinkevicius	1	6	4	
Razalina	Petrova	EC	Sinkevicius Cabinet	3222994792	rozalina.petrova@ec.europa.eu		@PetrovaRozalina	1	3	4	
Franz	Timmermans	EC	First Vice President of the European Commission (Green Deal)	3222960521	diederik.samsom@ec.europa.eu	<u>Netherlands</u>	@TimmermansEL	1	5	2	
Sarah	Nelen	EC	Timmermans Cabinet	3222957696	sarah.nelen@ec.europa.eu		@NelenSarah	1	2	2	
Aurel	Ciobanu-Dordea	EC	Director DG ENV.B	3222999871	_Aurel.CIOBANU-DORDEA@ec.europa.eu			1	5	2	
Mattia	Pellegrini	EC	Head of Unit DG ENV B3 From Wast to Resources	3222954138	Mattia.Pellegrini@ec.europa.eu		@MPellegriniE0	2	5	2	
Nicolas	Encausse	Council of Ministers	French PermRep Environment attache	3222298651	nare.baghinyan@diplomatie.gouv.fr	<u>France</u>		3	6	5	
Stephanie	Pfhal	Council of Ministers	German PermRep Environment Head	3222891306		Germany		6	5	5	
Patrick	ten Brink	European Environmental Bureau	EEB EU Policy Director	3222891090	Patrick.tenBrink@eeb.org		@tenBrinkPatrick	1	1,5	5	
Eric-Mark	Huitema	Association des Constructeurs Européens d'Automobiles	ACEA Director General	3227387354	mo@acea.auto		@ACEA_DG	5	1	5	
Cecilia	Bonefeld-Dahl	DigitalEurope	DigitalEuorpe Director General	32493405613	cecilia.bonefeld-dahl@digitaleurope.org		@BonefeldCecilia	1	1	2	
Tim	Gosling	Politico	Journalist Politico	3225409090	tgosling@politico.eu		@TGosCEE	3	1	1	
Nelly	Moussu	Euractiv	Journalist Euractiv	3222265810	nelly.moussu@eurativ.com		@NellyMoussu	4	1	1	
Thibaut	L'Ortye	AmCham	AmCham Director of Public Affairs	3222891039	thibaut.lortye@amchameu.eu		@ThibautLo	6	2	2	



Visualizing Priorities



How to Classify Stakeholders





AdvocacyStrategy.com

Political Monitoring

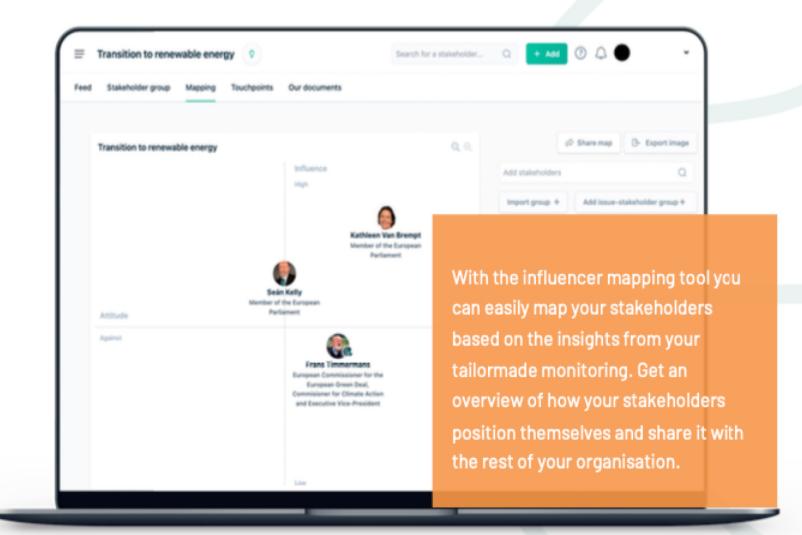
Instant updates on your critical issues

Stay up to date on any topic with all the relevant content from:

- Web-sources
- Social media
- Podcasts
- EU-Institutions (Bxl), Folketinget (Denmark),
 Riksdagen (Sweden) and Stortinget (Norway)

Ulobby Political Monitoring gathers information on political issues critical for your organisation - easy to access, continuously updated and without "noise".

Get notifications about your issues via email, SMS or on the mobile app.



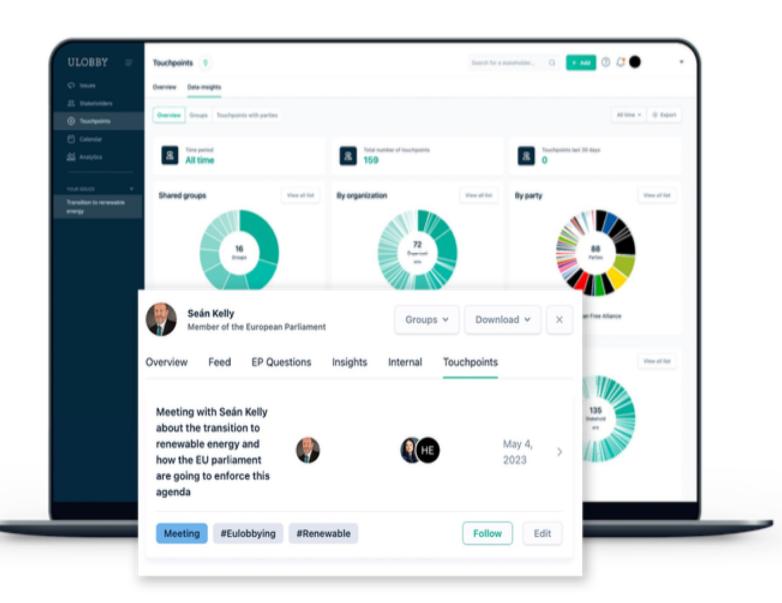
Stakeholder Management

Identify stakeholders, measure your work and track the progress on all your Public Affairs activities

Ulobby Touchpoints makes it easy to manage and coordinate all stakeholder interactions - both internally and externally.

Integrated with Microsoft Outlook/Gmail,
Ulobby Touchpoints can track all your
stakeholder interactions automatically, making
it easy to measure and visualize progress.

Forget all about time-consuming excel spreadsheets, power points, or CRM systems and unlock an effortless tool for your organisation.



Data Insights powered by AI & machine learning

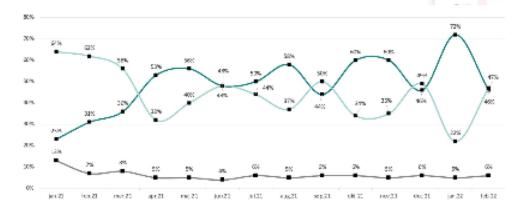
Generate new unique insights and gain a competitive advantage with Ulobby

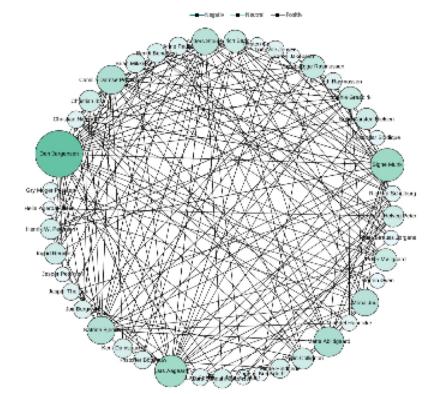
Ulobby Data Insights provides you with a deep dive on your political topic or current SoMe-crisis.

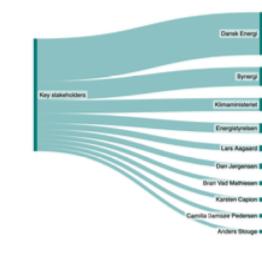
The insights can reveal new patterns about your issues and stakeholders or measure progress as you launch new campaigns or initiatives.

Ulobby offers unique insights such as:

- Sentiment analysis
- Polarization analysis
- SoMe data insights
- Betweenness centrality







Activity periods on social media @



Best EU Support Services

Subscription Systems

DeHavilland	\rightarrow
DemoSquare	\rightarrow
DIXIT	\rightarrow
Dods Political Intelligence	\rightarrow
EU Matrix	\rightarrow
FiscalNote EU Issue Tracker	→ Recommended
Lobium	\rightarrow
Prismos	\rightarrow
Policy Insider AI	\rightarrow
Politico Pro	\rightarrow
Quorum	→ Recommended
SAVOIRR	\rightarrow
Ulobby	→ Recommended



Phase 3. Engage your Stakeholders

Engagement

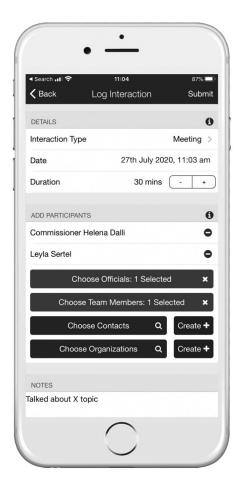


How to Engage your New Stakeholders

Stakeholder Engagement Strategy

- Ensure you have a systematic view of your stakeholders
- Identify priority stakeholders
- Build a plan to meet them (over months)
- Start to execute but keep your monitoring active
- List will change as i) you meet people ii) things develop

Key is to use <u>have a plan</u>





Professional Approach

- Have a clear reason for meeting
- Do your homework on the stakeholder in advance
- Have a solid leave behind and/or information pack
- Follow-up
- Have a 'stay-in touch plan' for post meeting



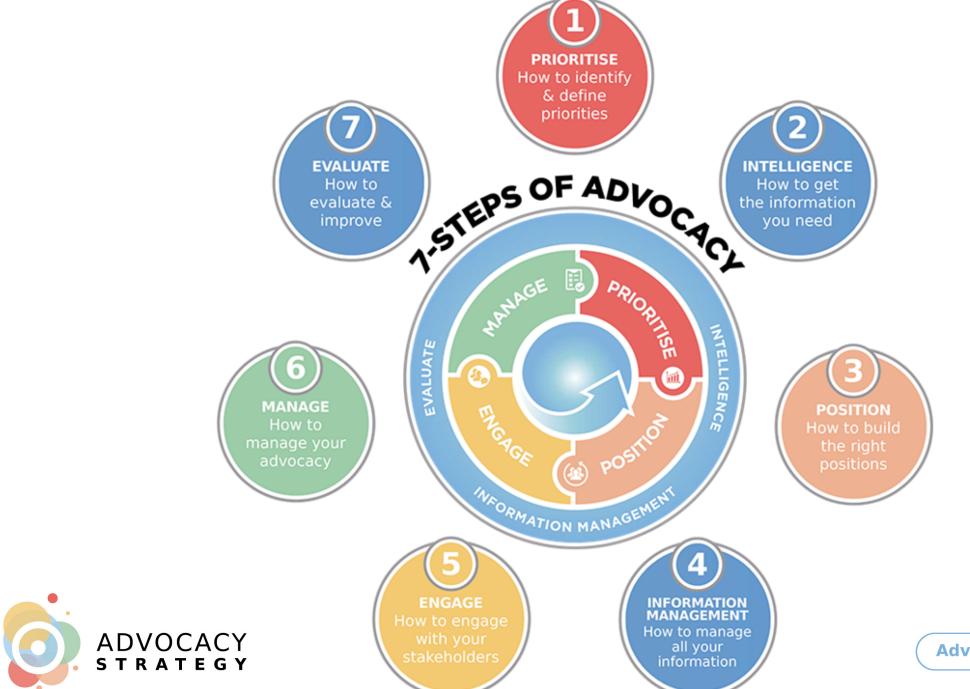


How to Manage Extremes

- More so than ever before you will need to work with extremes to get your work done
- Set your values in stone and be clear what lines you have (and will not cross)
- Learn how to work with people with whom you will not agree on everything
- Focus on shared interests / values
- KNOW WHO YOU ARE TALKING TO (their politics / ideology)
- Tread with caution build up slowly in this engagement







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How to Work with the EU Institutions

A Practical Guide to Successful Public Affairs in the EU

> 'this comprehensive book provides guidance for successful EU advocacy'

Doug Pinkham, President, Public Affairs Council

edited by

Alan Hardacre

Stakeholder Mapping is critical right now. Sweet Spot is balance between public and non-public information. Get the right service / support.

In the EU you should start with key roles and work out. You should have circa 25 key peopleactors on a map (sometimes more).

You need to manage and visualize your stakeholder data. This allows you to prioritize and build an engagement plan.

Prepare for your meetings. Have a template bio. Have a meeting pack for every meeting. Follow-up.

Your stakeholder mapping will be dynamic for 6 months while you get to know the new people / politics and context.

Have a plan to engage with extreme MEPs. Know exactly who they are and what they stand for.
Identify potential common ground but do so very carefully.

