

America's Health Insurance Plans

How We're Using LinkedIn for Advocacy & Member Engagement

Jamie Carracher, Sr. Director, Digital Engagement



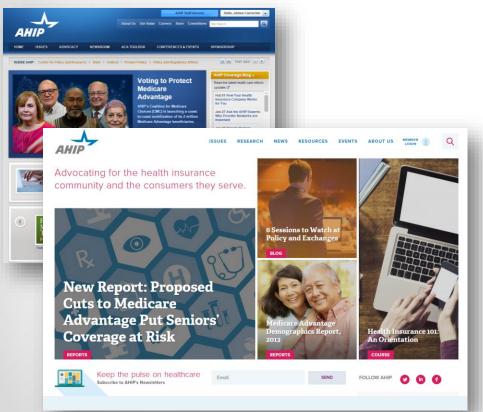
Our Team

The AHIP Digital Team:

- Leads planning, execution of all digital strategy, including:
 - Manage, update websites
 - Social media content creation, community management
 - Assign, write, edit blog posts
 - Produce monthly analytics reports
 - Conduct social listening for emerging industry trends
 - Advocacy email marketing
 - Digital grassroots advocate recruitment
 - Digital paid media for advocacy and marketing
- Coordinate, collaborate with entire organization



Our Platform



- Identified our core audiences, key messages
- Determined what content worked on each distribution channel
- Think like a publisher
- Flexible and timely



Our Content



In January, we launched "Health Care in Focus" educational video series. We're now working on plans for "season 2"



Infographics communicating complicated policy arguments



Partner with members to create content that shares the good work they are doing around the country



Executive thought leadership



How we use LinkedIn

- We post just once a day, Monday through Friday
- Focus on content of interest to health care professionals
 - from wonky policy reports to innovation trends
- Tie back to our organization's editorial calendar and priorities on our website and other social platforms
- Layer on consistent paid promotion



Advocacy





America's Health Insurance Plans (AHIP) A lot's happening in health care on Capitol Hill. Here's your latest legislative update:



This Week on the Hill: Medicare Services and Patient Protections - AHIP

spr.ly - Lawmakers close out the week with health care-related legislation regarding women and lung cancer, as well as a measure aimed at combating the Zika Virus - just as the CDC announced over 150 pregnant women in the United States appear to have been infected

Organic ②
Targeted to: All Followers

2,604 23 9 1.23% impressions clicks interactions engagement

Sponsor update

Like (8) * Comment * 2 months ago

Richard (Rick) McKenna, Aabneet Kaur, Esq. +6



Member Engagement



Marilyn Tavenner

Discuss Health Care in Vegas

Hello Jamie.

I hope you'll join me at AHIP's Institute & Expo, June 15-17, in Las Vegas. With such an outstanding lineup of speakers and sessions, I think you'll quickly see why it is the essential event for the health care industry. We'll have the nation's top minds examining the key issues that are fundamental to making our health care system work better.

The agenda includes:

- · Health plan executives
- Thought leaders and industry experts
- . Targeted concurrent sessions in eight different tracks
- A special closing keynote session addressing the key challenges facing America.

Institute & Expo is about idea-sharing and vision to help you and your organization tackle the biggest and most complex priorities, like improving clinical care outcomes, enhancing the consumer experience, and building the path to sustainability. Please review the agenda and register today.

I look forward to seeing you there.

Sincerely,

Marilyn Tavenner
President & CEO, America's Health Insurance Plans

Register Today





America's Health Insurance Plans (AHIP) shared:

Following • 18d

Entering a new industry can be overwhelming, especially one as complex as health insurance.



How Young Professionals Can Build a Strong Health Care Foundation

ahip.org • How can you stay ahead of the curve in an ever-changing and evolving industry like health insuran...

Like • Comment • • 3



Claire Sheahan SVP, Communications Practice at Avalere Health

1mth

The high touch experience seems to be working...



America's Health Insurance Plans (AHIP)

AHIP member plan Florida Blue is using retail stores to reach the uninsured and connect with communities



Retail locations pay dividends for Florida Blue

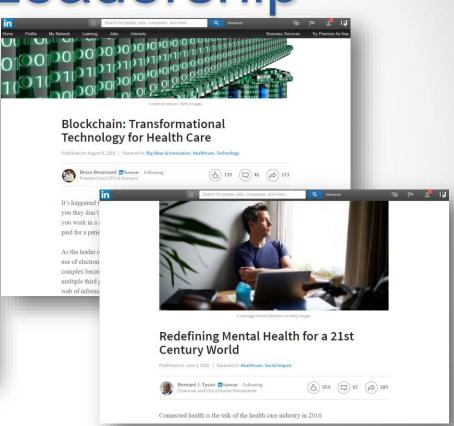
fiercehealthcare.com * Its 18 retail centers feature multiple health solution products, customer support prov...

Like . Comment



Thought Leadership







LinkedIn Metrics

- 37% of visitors to our profile page are "senior" leaders
- 26% increase in followers during last 12 months
- 14% of our social traffic to AHIP.org comes from LinkedIn, just barely under Twitter
- Nearly 60% of visitors to our site are considered managers or above based on the Audience Insight Dashboard



Thank you

Questions? You can reach me at jcarracher@ahip.org or on Twitter @JamieCa.