A Data Driven Approach

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TRANSPORT

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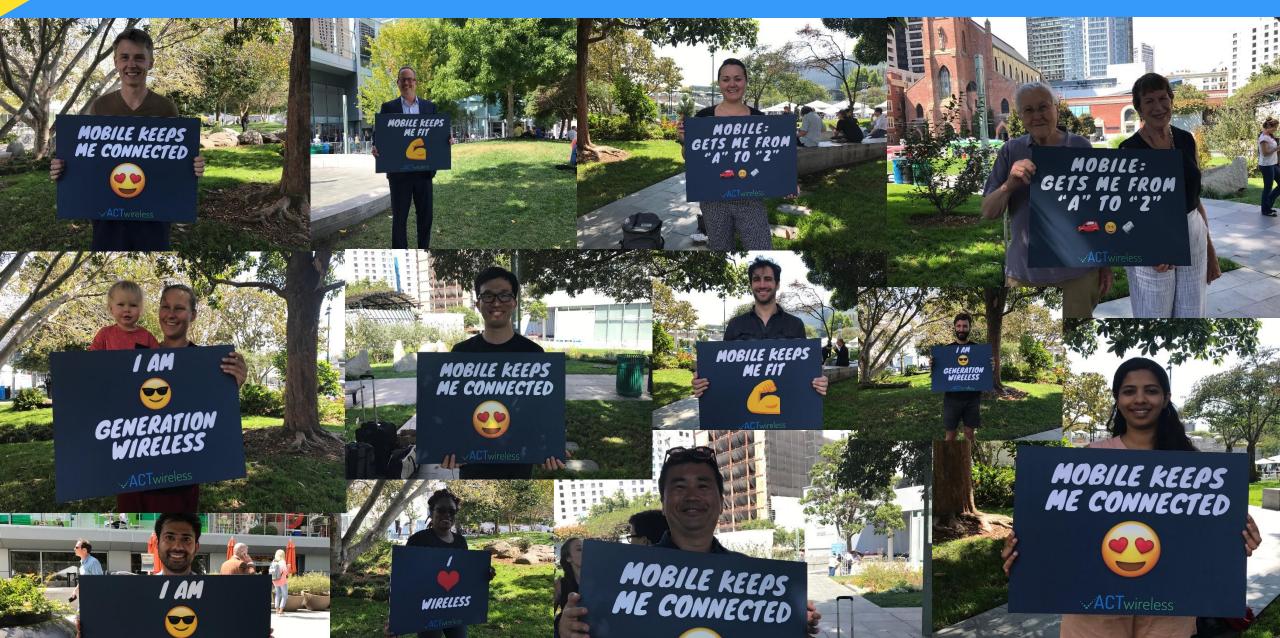
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•...·ACTwireless

Sarah Yi Director, External Affairs

Who We Are





Volume Velocity Variety



Rules of the Road for Getting Started

Create a central place for your data Leverage publically available data sources Set an objective with measurable milestones Don't focus on a platform specific metrics

Track What Matters to You





Just ask Peer-to-peer & sharable actions Platforms List buys Data append Cookies Incentives

Our Overall Approach

Collect Data and Enhance the Database

- Set metrics for success
- Determine relevant data points that matter and will get you to your goal
- Own data versus using a proprietary system

Segment and Test - Create Unique Branded Content

 Develop hypothesis and test for success
On relevant platforms, leverage content that will speak uniquely to your target audience

Analyze, Iterate and Optimize

- Analyze results, what was successful and what was not?
- Explore new approaches and tactics in order to optimize the campaign

In Practice - Multivariate Testing



Results

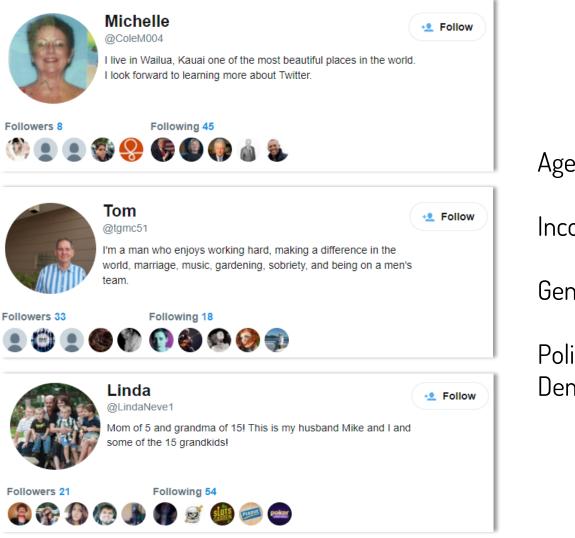
Michelle, Hawaii Cares about access for ALL to faster wireless speeds.

Tom, California

Believes faster wireless is needed in an emergency, especially if it is a medical emergency. Loves music and gardening.

Linda, South Dakota

Wants enhanced wireless coverage so she can look up things on her phone while camping. Retired, pro-life, and Christian.



Ages: 50-79 Income: <\$25k - \$75K

Gender: Trends female

Political Affiliation: Democrat (43.6%)



- Identify inactive advocates
- Develop strategic approach
- A/B Test
- Establish campaign
- Re-send





- Transparent
- Relevant
- Listening
- Advocate control



What's Next

- On an ongoing basis, enhance targeting abilities by adding continuously adding data points.
- Continued optimization of process on segmentation, analysis, and content development.
- Increase outreach optimization based on continuous evaluation of past metrics.
- Analyze commonalities among most engaged advocates